

# DELIVER OUTCOMES FASTER AND MORE EFFICIENTLY THROUGH AUTOMATION

Tap into the power of automation to become more efficient in delivering business outcomes to your customers, employees, and stakeholders.

## HOW YOU CAN ACHIEVE AUTOMATION

By combining our patent pending automation and IT orchestration technology with unrivaled expertise in event-driven robotic process automation (ERPA), our talented teams can help with:



### CUSTOMER AND BUSINESS PROCESS AUTOMATION

Automate customer-facing, and back-end business processes that are traditionally error-prone, manual, or steal time away from your employees.



### INFRASTRUCTURE ORCHESTRATION WITH EVENT-DRIVEN AUTOMATION

Understand when an infrastructure issue exists and take corrective action without human intervention to create autonomous IT experiences.



### INFRASTRUCTURE MAINTENANCE AND SECURITY AUTOMATION

Automate firmware, bios, and driver updates, as well as manage security vulnerabilities within your infrastructure so they cannot be exploited.

## END-TO-END AUTOMATION SERVICES

Along with a broad range of automation capabilities, we offer end-to-end services from strategy through implementation and on-going managed services.

## WHY SHOULD YOU CONSIDER AUTOMATION?

The practical use cases for automation continue to grow. Companies in all industries are taking advantage of those use cases to drive repeatable, predictable outcomes across their organizations.

### Business leaders are:

- ✓ Lowering operational costs
- ✓ Freeing-up key resources
- ✓ Creating workforce efficiencies
- ✓ Increasing security and compliance
- ✓ Improving customer loyalty

### IT leaders are:

- ✓ Streamlining manual processes
- ✓ Eliminating human error
- ✓ Deploying infrastructure faster
- ✓ Increasing IT efficiency
- ✓ Focusing on administrators on more strategic tasks

## INTELLIGENT AUTOMATION

Customer Service   ■   Leveraging Conversational AI   ■   Cloud   ■   Infrastructure  
 IT Service Management   ■   BPA   ■   RPA   ■   DevOps   ■   Security

## END-TO-END SERVICES

Strategy   ■   Implementation   ■   Managed Services

[LEARN MORE ABOUT OUR AUTOMATION SERVICES](#)

## VERINEXT SPECIALIZES IN THE ART OF THE POSSIBLE

We will help you leverage the power and potential of automation to deliver outcomes faster and more efficiently throughout your organization.

**Our automation capabilities include, but are not limited to:**

### Customer Service

- Customer workflows
- Customer interactions
- Call center processes
- Metrics and reporting

### Infrastructure

- OS and patch management
- Compliance management
- Backup and restoration
- Expansion/decommissioning
- Sizing, configuration provisioning, and maintenance

### Business and Robotic Process Automation

- Back-office automation
- Intelligent marketing
- Help desk support
- HR and accounting processes

### DevOps

- App containerization
- Streamlining CI/CD process
- Container management
- Container security

### Cloud and Hybrid IT

- Cloud governance
- Workload configuration
- Cloud usage and cost control
- Hybrid cloud management

### Security

- Security threat monitoring
- Incident resolution
- Security protocol application
- Security patching

### IT Service Management

- Employee/device onboarding
- Updates and data transfer
- Password management
- Incident escalation

## WHY VERINEXT?



End-to-end automation capabilities and services – all guided by a proven process that is tailored to your business



A pioneer in RPA, ERPA, and the intelligent technologies that make automation possible



Patent pending automation software processes that are trusted by some of the largest companies on the planet



Experience in the financial, healthcare, legal, life science, and many other B2B/B2C industries



As certified experts, we will provide guidance on when, where, and how you should deploy automation

**For more information on our capabilities or how your organization can benefit from automation, please reach out to us today.**

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