

# SUPPORT AND SOFTWARE LICENSE RENEWAL SERVICES

Remove the headache of tracking software licenses and hardware tech support



## MANAGING THE RENEWAL PROCESS IS A FULL-TIME JOB

Tracking contracts for software renewals, hardware maintenance, and technical support often falls through the cracks. This task is vital for making sure end users can stay focused on doing their jobs, but with multiple vendors, expiration dates, and varying terms, many businesses find it difficult to allocate the necessary resources.



## ELIMINATE THE BURDEN WHILE REDUCING COSTS

With Verinext, you can have all of your maintenance and license renewals managed with an experienced tracking team who will alert you in advance of any expiration date. We can also give you preliminary pricing – with up to 20% discounts – so you can allocate budgets accordingly and reduce the cost and time consumed by the renewal process.

LET VERINEXT MAKE YOUR RENEWAL PROCESS  
HASSLE-FREE AND LOW-COST.

Visit [verinext.com/services/support-and-software-renewals](https://verinext.com/services/support-and-software-renewals)

# CONSOLIDATED TRACKING AND RENEWALS

Decreases the cost and time associated with managing vendor contracts



## SOFTWARE LICENSES

Track when each software license is about to expire to ensure your business applications, operating systems, and key services such as email, antivirus, and spam filtering continue to support your day-to-day business functions.



## PARTS REPLACEMENT

Track the expiration of warranty replacement contracts which help you extend your agreements to ensure your servers, storage systems, networking gear, and end-user devices continue to work properly.



## TECHNICAL SUPPORT

Get alerted 90 days in advance of contract expiration dates so you can ensure that system patching, security updates, and technical support for end users continue uninterrupted.



## EXPIRATION TRACKING

Consolidate all of your software licensing, parts replacement, and support contracts with a single team to track when coverages expire – whether purchased through Verinext or another IT provider. Expiration dates are synchronized to occur at the same time or the schedule of your choice.



## BUDGET PLANNING

Be notified 90 days in advance of the expiration of any contracts for software licenses, parts replacement or technical support, which provides renewal pricing at a discount from what vendors offer. It also helps project future costs to assist with budget planning.



## END-OF-LIFE SUPPORT

Arrange for low-cost support from third-party service providers for hardware and software systems that are no longer supported by their respective vendors. It offers short-term contracts for maintenance and parts replacement for systems that will soon be decommissioned.



## VENDOR LIAISON

Interface with vendors on your behalf should you encounter any problems with technical or software licensing support. The liaison also helps correct on-going response issues and streamlines the escalation of individual incidents when necessary.

# BE READY FOR *WHAT'S NEXT.*