## Verinext

# MANAGED SERVICES

## Elevate Your Resilience and Your Service Levels

In business, opportunity comes to those who are prepared. But IT talent shortages and the high cost of infrastructure management can limit your ability to adapt to fast-changing business requirements. Verinext Managed Services helps enterprises like yours be prepared to scale while freeing your key resources to focus on innovation. With over 15 years of providing a comprehensive suite of managed services, Verinext delivers white-glove, expert capabilities for the agility and peace of mind you need to excel.

#### ACCELERATE TRANSFORMATION WITH MANAGED PRECISION

With the constant evolution of technology and persistent IT recruiting and retention difficulties, managing your digital footprint can be a challenge. Yet, without the ability to remain agile and adaptive to changing business requirements you may find your competitors are outperforming you.

Verinext has a better way. Our managed services simplify infrastructure management, enhance security and compliance, deliver resilient data protection and provide operational reporting and trend analysis for continuous improvements that keep you out in front. Our experts span every technology skillset, so you no longer have to worry about recruiting. Our tailored services ensure that you have critical foundational IT capabilities covered, leaving your resources able to focus on differentiated capabilities required to make your business successful. In the face of change, Verinext Managed Services keep you one step ahead.

## Verinext MANAGED SERVICES

### A FULL SUITE OF MANAGED SERVICES

With managed services from Verinext, you'll be able to free up your internal staff while getting the peace of mind you can count on, knowing your environment is managed and monitored by experts 24/7. We'll work tirelessly to defend your data against cybersecurity threats, resolve performance issues proactively and ensure your data is easy to recover fast, when you need it – all with predictable cost efficiency that will maximize your Capex expenses and your overall IT budget. Verinext managed services options include:

#### MANAGED DATA PROTECTION

Ensure business resiliency and reliable data protection with flexible, scalable and effective managed backup services, or backup-as-a-service (BaaS). Verinext Managed Backup Services are secure, compliant and accessible for the off-site remote backups you need to meet compliance requirements and ensure business continuity. Custom designed to meet your business' specific requirements and SLAs, Verinext Managed Backup Services will increase your security and compliance while simplifying operational management and complexity.

#### MANAGED ENTERPRISE APPLICATION SERVICES

Verinext Managed Enterprise Application Services provide expert management and support for critical software solutions. These services enable companies to offload the complexities of application deployment, maintenance, and monitoring, so that IT teams can focus on strategic initiatives and innovation. Our application experts will enhance the reliability and performance of your custom and commercial apps, reduce downtime, and ensure security and compliance so that you can predictably scale and adapt to dynamic business requirements.

#### MANAGED DISASTER RECOVERY SERVICES

Your business-critical data, applications and systems need the protection that comes from always-on disaster recovery. At Verinext, we deliver the managed disaster recovery-asa-service (DRaaS) solution that will reliably protect your environment with the rapid and reliable recovery you need, when you need it. Compliant, secure and fully managed by data protection experts, and with options including private and public cloud, Verinext Managed Disaster Recovery Services will deliver the real-time replication you need to minimize downtime and ensure business availability without fail.

#### MANAGED DATA CENTER SERVICES

Infrastructure complexity is one of the most common enterprise challenges standing in the way of innovation and increasing security risk. Verinext Managed Infrastructure Services will relieve you of the burden of maintaining and optimizing your hardware and software environments so you can free up resources for your more strategic initiatives. With Verinext expert management, monitoring, maintenance and support for critical infrastructure components – from servers to networks, and storage – you will see enhancements across your system reliability, scalability, and security while reducing operational overhead and capital expenditures.

#### MANAGED NETWORK SERVICES

Verinext Managed Network Services provide businesses with significant value by ensuring reliable, high-performance, and secure connectivity. These services offer expert management, monitoring, and support for network infrastructure, including routers, switches, and security devices expertly implemented at an individual location or campus wide. By outsourcing your network management to Verinext, you will realize greater network optimization and efficiency, reduce downtime, and proactively address security threats, all while achieving the connectivity your business needs to accelerate transformation and productivity.

#### MANAGED ENDPOINTS

Optimize your enterprise desktops and cloud workspaces with our strategic approach. Centralized device management aims to enhance the way IT teams manage desktops and other endpoints. At Verinext, we specialize in fine-tuning controls to optimize your end user computing environment for peak performance and delightful digital employee experiences, ensuring your business operations run smoothly and users remain productive. Our focus is on delivering enterprise-grade solutions to securely manage your end user computing, compliance, and control, ensuring seamless operations and peak performance.

## AROUND-THE-CLOCK

At Verinext, we deliver the premium support your business needs to maintain high availability, ensure workforce productivity and protect your customer experience – no matter what. Our Network Operations Center (NOC) and Service Desk are staffed 24/7/365, by highly trained Client Support Engineers who are ready to assist with any support situation. You'll always get a live, local, expert to help you navigate even the most complex issues. We'll maintain your managed environment with the "white glove" support you need, round the clock.

Ready to have your enterprise managed by world-class experts? Find out more about how Verinext can help. Visit Verinext.com today.