# verinext

**SOLUTION BRIEF** 

# IT AUTOMATION SERVICES: UNLOCK THE POWER OF AUTOMATION

IT Automation empowers organizations to streamline repetitive tasks, enhance service delivery, and reduce operational risk by leveraging technologies that automate workflows, processes, and infrastructure. At its core, automation minimizes human intervention, increasing agility and enabling innovation.

#### THREE CORE PILLARS OF IT AUTOMATION



## **Robotic Process Automation (RPA)**

RPA uses software "bots" to mimic repetitive, rule-based tasks traditionally performed by humans, such as:

- Data entry and reconciliation
- System logins and file transfers
- Application integrations without APIs

#### **Benefits:**

- Quick ROI with minimal system changes
- Improves accuracy and consistency
- ✓ Scales manual processes efficiently



### **Business Process Automation (BPA)**

BPA focuses on automating entire end-to-end workflows across departments, typically involving multiple systems and human approvals.

- Employee onboarding/offboarding
- IT service request fulfillment
- Procurement workflows

#### **Benefits:**

- Enhances cross-functional efficiency
- Improves process visibility and compliance
- Reduces turnaround time for complex services



## Infrastructure Automation

Infrastructure Automation uses code (Infrastructure as Code - IaC) and orchestration tools to automate the provisioning, configuration, and management of IT environments.

- Auto configuration of on-prem and cloud resources
- Patch management and OS provisioning
- CI/CD pipeline deployment

#### **Benefits:**

- Enables consistent and repeatable environments
- Reduces human error in infrastructure changes
- ✓ Accelerate deployment timelines



# FROM VISION TO EXECUTION: THE IT AUTOMATION JOURNEY

# Why Automation Alone Is Not Enough: The Power of Use Cases

While automation platforms are powerful, their success depends on targeting the right processes. Identifying high-impact, automation-ready use cases is critical to:

- Align automation with business goals
- Maximize ROI
- Avoid automating inefficiencies



## Start with an IT Automation Assessment

Verinext IT Automation Assessment is a structured engagement that helps you:

Identify Automation Candidates

Pinpoint repetitive, manual, error-prone tasks across IT and business operations. Analyze
Current State

Assess process maturity, system readiness, and data dependencies. Build the Roadmap

Prioritize use cases based on value, effort, and feasibility. Select the Right Tools

Recommend the right mix of RPA, BPA, or Infrastructure Automation based on your environment.

# Why Partner with Verinext



Deep expertise across automation domains and platforms

(e.g., UiPath, ServiceNow, Terraform, Ansible)



Experience designing scalable automation strategies for IT and business teams



Proven framework for accelerating automation success



2-4 week assessment to understand your business needs and initiatives

contact us