

## SOLUTION BRIEF

# SMARTOPS MONITOR

Cut Through the Noise. Act Faster. Operate Smarter.

**IT operations teams are overwhelmed. Too many tools.  
Too many alerts. Not enough insight.**

Verinext's **Event Intelligence-as-a-Service (ElaaS)** solution, SmartOps Monitor, is your shortcut to real, measurable outcomes — not just more dashboards.

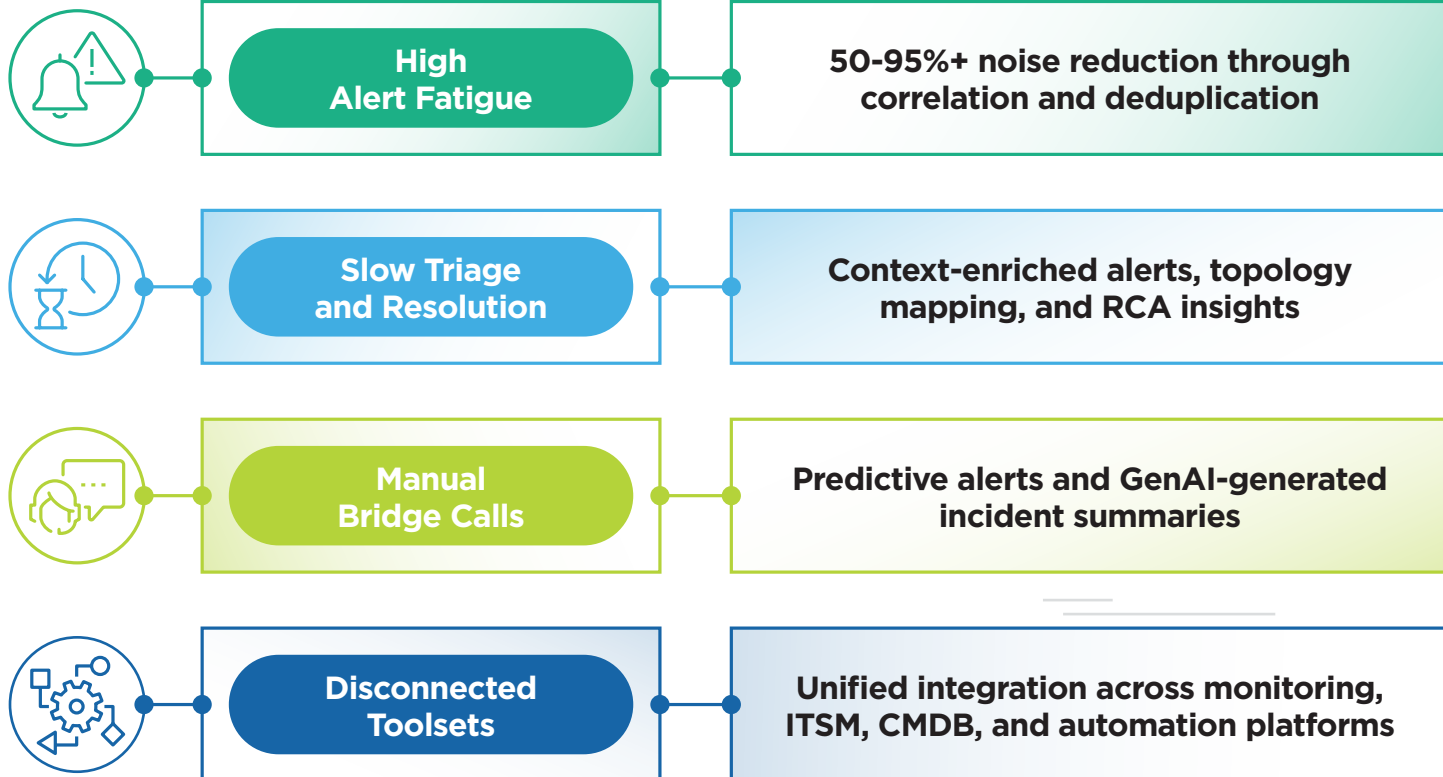
We combine the power of enterprise-grade event intelligence platforms with our expert managed services to deliver automated, correlated, and actionable incident response.



## WHY IT MATTERS

### Challenge

### ElaaS Impact



## WHAT'S INCLUDED

- ✓ **AI Operations Platform Management**  
We manage, tune, and operate the AI Operations platform — from onboarding to optimization.
- ✓ **Automated Root Cause Suggestions**  
Using machine learning, we identify likely causes and resolve issues, fast.
- ✓ **GenAI-Driven Incident Summaries**  
We provide natural language summaries and remediation suggestions delivered directly into Slack, Teams, or your ITSM tool.
- ✓ **Cross-Domain Event Correlation & Enrichment**  
We integrate with your monitoring tools, ITSM, CMDB, and more to deliver enriched, deduplicated alerts.
- ✓ **Dashboards & Executive Reporting**  
We'll provide real-time ops health and monthly performance analytics, tied to business KPIs.
- ✓ **Integration & Automation Road Mapping**  
We help you build and implement a roadmap to automate your response workflows end-to-end.

## SMARTOPS MONITOR IS IDEAL FOR

- Enterprises with monitoring tools generating high alert volume
- Companies with high device-to-technician ratios that need to do more with less
- Teams lacking in-house bandwidth to tune and maintain observability platforms
- Organizations looking to mature incident response, MTTR, and automation capabilities

## OPTIONAL ADD-ONS

- Full Infrastructure Managed Services that include ElaaS
- Workflow Automation Integration with support from the experts at Verinext and Forty8Fifty Labs
- ITSM Health Checks supported by ITSM specialists at Forty8Fifty Labs

## WHY VERINEXT MANAGED SERVICES?

**We don't just give you a service. We deliver outcomes.**

As a trusted managed services provider, we blend strategy, people, processes, tooling, and execution — so your team can focus on what matters most.

## LET'S TURN YOUR ALERTS INTO ACTION.

**Talk to Verinext about SmartOps Monitor today.**

[get started here](#)