

SOLUTION BRIEF

MANAGED SERVICES

Be Ready for Anything: Cyber Resilience and Smart Operations for the Real World

Modern enterprises don't just need faster, cheaper IT—they need IT that anticipates failure, blocks threats, and enables transformation. Verinext Managed Services meets that need with outcome-focused solutions that prevent loss, reduce noise, and keep your business on course, no matter what.

RESILIENCE STARTS WITH THE RIGHT FOCUS

When the unexpected happens, will your business keep running? Most IT teams are too stretched to answer that question with confidence. Verinext provides tailored managed services that combine automation, intelligence, and human expertise to proactively detect risk, protect critical assets, and resolve issues before they disrupt operations. With our white-glove support and scalable service packages, your business can stay resilient, productive, and prepared.

WHAT WE DELIVER: TWO HIGH-IMPACT SERVICE AREAS

MANAGED CYBER RESILIENCE

End-to-end backup, disaster recovery, and threat response to ensure recoverability, compliance, and business continuity.

Avoid catastrophic data loss and fines

Eliminate downtime

Stop minor incidents from becoming business emergencies

MANAGED SMARTOPS

AI-driven monitoring, management and support across your infrastructure stack to reduce downtime and operational noise.

Avoid productivity losses

Reduce alert fatigue and burnout

Minimize the risk of large-scale outages

MANAGED CYBER RESILIENCE: PROTECTION WITHOUT GAPS

The true cost of a breach or failed restore is measured in lost trust, lost revenue, and irreparable reputational damage.

Verinext Managed Cyber Resilience goes beyond backup to deliver layered protection—from endpoint patching and detection to SaaS recovery and DRaaS. Whether you use Commvault, Rubrik, Cohesity, or multiple platforms, we make sure your critical data is always recoverable and your organization is always in control.

What's Included:

- ✓ Managed Backup for popular platforms (Commvault, Rubrik, Cohesity)
- ✓ Backup as a Service (BaaS) powered by Commvault for white-glove, offsite, fully managed protection and recovery
- ✓ Disaster Recovery as a Service (DRaaS) powered by Zerto for rapid RTO/RPO and quarterly Fail Over Testing
- ✓ Data Protection for Microsoft 365 & top CRMs
- ✓ Endpoint, Server, and Managed Detection & Response (EDR/XDR)
- ✓ Endpoint Backup and Patching

Packages: Essentials Advanced Premium

Choose the right level of protection and oversight for your needs.

MANAGED SMARTOPS: TURN DOWN THE NOISE, TURN UP THE RELIABILITY

Missed alerts. Overloaded teams. Downtime that spirals out of control. Verinext Managed SmartOps prevents these risks with full-stack observability, AI-powered alert correlation, and always-on support. From circuits and servers to SANs and routers, we monitor, manage, and resolve so your team can focus on what's next for your business.

What's Included:

- ✓ 24x7x365 Monitoring and Incident Response
- ✓ AI-Powered Alert Correlation through our Event Intelligence Platform
- ✓ Broad technology support coverage across Networking, Compute, and Storage, including vendors such as HPE, Cisco, Fortinet, Dell, NetApp, Pure, Nutanix, Nimble, Infinidat, and others
- ✓ Device Patching and Policy Compliance
- ✓ Proactive Capacity & Performance Reporting
- ✓ Incident Root Cause Analysis and Postmortems
- ✓ Change & Release Coordination

Packages: **Essentials** **Advanced** **Premium**

Choose the right level of protection and oversight for your needs.

EXPERT-LED, EXPERIENCE-DRIVEN SUPPORT

Every Verinext managed services client benefits from:



**Network Operations Center
support 24x7x365**



**Outcome-aligned SLAs that
reflect real business impact**



**Executive-level reporting,
insights, and guidance**



**Seamless escalation and
cross-team coordination**

why verinext?

- ✓ **20+ Years of
Managed Services
Expertise**
- ✓ **Proven Tools + People:
BigPanda, LogicMonitor,
Commvault, Zerto and more**
- ✓ **Your Success is Our Success:
Customer Success Manager
assigned to every customer**
- ✓ **Resilience and
Reliability Built-In**

Let Verinext help you reduce risk, boost confidence, and lead with resilience.

Visit verinext.com/managed-services or contact your Verinext representative today.

contact us